

NDIS Provider Comparison Checklist

Perth & Western Australia · 2026 edition

Print this page or fill it in digitally. Use it during your first call or meeting with each provider so you can compare two or three options like-for-like — not from memory. A free resource from Innovative Care WA.

Criteria	Provider A	Provider B	Provider C
NDIS registered? (year of last audit)			
Local Perth office (suburb)			
WA-based scheduling team (Y/N)			
Support categories registered for			
Worker matching process explained (Y/N)			
Average worker continuity (months)			
Annual staff turnover rate (%)			
Named primary coordinator (Y/N)			
Email / phone response time (hours)			
Service agreement available before signing (Y/N)			
Cancellation notice required (days)			
Pricing matches NDIS Price Guide (Y/N)			
Travel / non-face-to-face fees disclosed upfront (Y/N)			
Written complaints policy provided (Y/N)			
Range of supports offered			
Willingness to collaborate with your team (Y/N)			
Overall gut feel (1–5)			

A free resource from **Innovative Care WA** — innovativecarewa.com.au · Read the full guide: *Best NDIS Providers in Perth — A Practical 2026 Checklist for Participants & Families*.